



Giving Hope Today

## The Salvation Army

### Broadview Village

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**January 14, 2022**

Dear Participants, Families and Caregivers,

We are reaching out today to provide you with a brief update on the reopening of BVEP. As you know, we have had to redeploy our staff back into the Residential Programs due to significant staffing shortages. We have had several sites in outbreak. In addition, this week, we are facing two more outbreaks. We have several staff needing to self-isolate, or get well, and consequently we continue to need our day program staff in the homes.

Art shared in his last update that we have moved to N95 masks, and we are currently waiting for supplies and Rapid Antigen Tests. Visits for the Residential Programs have been cancelled until further notice.

We continue to be hopeful that this staffing crisis will be short lived; that soon our day program staff can return to their roles at BVEP and participants can return to the program. In the meantime, we sincerely appreciate your understanding and patience as we get through this wave. We can appreciate how challenging this has been on you and your families.

In closing, we are attaching some resources and information for you below. If you have further questions or concerns, please don't hesitate to reach out to us.

#### **Resources:**

- Mobile Crisis Program 416-289-2434
- Lumenus intake 416-222-1153
- Gerstein Crisis Centre 416-929-5200
- Ontario Caregiver 1-833-416-2273 [www.ontariocaregiver.ca](http://www.ontariocaregiver.ca)
- The Sibling Collaborative [www.sibcollab.ca](http://www.sibcollab.ca)

Sincerely,

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