



Giving Hope Today

## The Salvation Army

### Broadview Village

1132 Broadview Avenue  
Toronto, Ontario M4K 2S5  
Telephone (416) 425-1052



February 16, 2021

### **Dear Broadview Village Families, Friends, Staff and Advocates for the people we support,**

I hope this note finds you well and looking forward to a lifting of some of the restrictions related to the Ontario Government COVID-19 response. Please accept the following as an update on our current COVID-19 status as well as some other information important for you to know.

**COVID-19 Status Update** – Our number of resident cases has not changed since the last update with the number of positive cases since March 2019 holding at 7 with one death and 6 resolved cases. Regarding staff, to date we have 15 Broadview staff and one agency staff who have tested positive, 15 of which have been resolved and 1 unresolved. There is also one situation where the diagnosis remains inconclusive. The 1 unresolved case amongst staff relates to a positive COVID-19 test result received over this past weekend at our Spruce Hill location. Families have been informed (as have all staff, Toronto Public Health, etc.) and enhanced isolation procedures have been introduced. We are monitoring the residents and staff diligently and have arranged for on-site testing of all Spruce Hill residents and staff in the next couple of days.

**Vaccines** – As you are aware there has been continuous change happening with vaccine supply and delivery. From Broadview's end we continue to prepare to be able to move at a moment notice when we are given the timeline to begin vaccinations. In my last family update, I mentioned a webinar that was being hosted by Dr. Jeff Powis, Medical Director of Michael Garron's Infection Prevention and Control department, unfortunately that only happened once or twice which we were unaware of. Please accept my apologies for this error. In response, we are currently working on setting up a webinar for all families of Broadview hosted by our consultant pharmacist and myself. Further details once confirmed will be announced.

**Compliance** – On February 2, with 24 hours notice, the Ministry of Children and Community Social Services (MCCSS) conducted a 3-day modified Compliance Review of Broadview Village looking primarily at assessing compliance with health and safety requirements within the existing Quality Assurance Measures (QAM), as well as observing implementation of the Ministry of Health COVID-19 Guidance for Congregate Living for Vulnerable Populations and observing implementation of MCCSS operational direction provided to-date. At the end of the review we only had one minor issue with three bathing protocols. These were immediately addressed and as a result we have full compliance. The reviewer was exceptionally complementary of the homes she visited. She saw residents who were active and engaged, staff that provided kind, caring support (all while being very respectful of IPAC standards) and she came away with the understanding that this was not just something "put on" for compliance but a true reflection of the exceptional work that all of the staff do every day. I would suggest that this positive result is particularly telling when one considers that we only

**William and Catherine Booth**  
Founders

**Brian Peddle**  
General

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received 24 hours notice of compliance coming. To say that I was proud of the exceptional work done by all of our staff as reflected through this compliance review would be an understatement. Well done to everyone involved!

**Celebration of Life Services** – On Fri Feb 12<sup>th</sup>, we held a Celebration of Life of Jillian Stouffer via Zoom which was attended by staff, housemates, friends, and Jillian's family. Jillian was a resident of House 1 who passed in early January while in hospital for a non-COVID-related illness. During her life, Jillian taught us all that while she was non-verbal, she still could communicate beautifully in her own way.

A Celebration of Life of Joan Papp, also a resident of House 1, will be held this Thurs, Feb 18 at 1:00 pm via Zoom for anyone who wishes to attend. Joan passed away peacefully in her home at House 1 due to cancer. The Zoom link for her celebration of life is as noted below.  
<https://salvationarmyCANandBER.zoom.us/j/92125494308?pwd=TUhUSEhpcnFNeTJNTmpic2xQS2xPdZ09>

Meeting ID: 921 2549 4308

Passcode: 162041

Dial by your location +1 647 558 0588 Canada, +1 647 374 4685 Canada - Meeting ID: 921 2549 4308.

**Family Zoom Webinar** – PLEASE ACCEPT MY APOLOGIES. Due to a scheduling conflict, the Family Webinar scheduled for Thursday Feb 18<sup>th</sup> has been moved to Thurs Feb 25<sup>th</sup> from 7:00 – 8:00 p.m. As mentioned in an earlier update, if there are specific topics you would like covered please send an email to Karen Kyle Martin at [Karen.Kyle-Martin@salvationarmy.ca](mailto:Karen.Kyle-Martin@salvationarmy.ca) outlining what subject you would like covered. A Zoom link for the webinar will follow next week.

Thanks to all of you for your continued support!! Your kind words, prayers and messages of support help us to stay focussed and motivated. Please feel free to reach out to myself should you have any commentary, questions or concerns at 416-425-1052 ext. 201 or at [Arthur.Mathews@salvationarmy.ca](mailto:Arthur.Mathews@salvationarmy.ca)

Please take care and continue to be safe.

Art Mathews, Executive Director

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