



The Salvation Army
Broadview Village
1132 Broadview Avenue
Toronto, Ontario M4K 2S5
Telephone (416) 425-1052



November 23, 2020

Dear Broadview Village Families, Friends, Staff and Advocates for the people we support,

Good morning folks. I hope this update finds you well! To our staff – thank you for your continued dedication. To our families and friends – thank you for your ongoing support! To our healthcare partners and fellow agencies – thank you for your commitment to working with us during this pandemic! The safety of our residents and participants is a direct result of the hard work of all three groups on behalf of Broadview Village.

As you are aware, Toronto has been moved to the “Lockdown” stage of the new COVID-19 response classification system. The “Public Health Advice” at this stage says...

- Trips outside of the home should only be for essential reasons (work, school, groceries/pharmacy, health care, assisting vulnerable individuals, or exercise and physical activity).
- Families should not visit any other household or allow visitors in their homes.
- Everyone should avoid social gatherings.
- Work remotely, where possible.

In consideration of this advice and the broader context of very high levels of community and close contact spread, hospitals nearing-or-at capacity and the vulnerable nature of the individuals we support, I have had to make the unfortunate decision to discontinue all visits while Toronto is in this phase. This is not a decision that is made easily as I readily acknowledge the importance of family contact in the lives of our residents. Nonetheless, at this time the overriding concern is for the health, safety and welfare of our residents/participants and staff. By making this decision at this time, we are hoping to avoid the scenario wherein one of our residents gets ill for any reason and requires a hospital trip/admission. Should this come to pass, the risk of them contracting COVID-19 is exponentially increased. This, coupled with the challenge of getting treatment in a system that is almost overwhelmed, means that we have to be extra cautious during this time.

I hope you can understand the reasoning behind this decision but, as always, you are welcome to contact me directly for further discussion/clarification.

The following are some additional facts related to COVID-19 and Broadview Village for your information.

1. **Residents** – We remain with just 3 residents having been infected and all 3 being resolved. We have two residents from separate homes being tested today.
2. **Staff** – We have 10 staff who have tested positive of which all 10 have been resolved. We have 1 staff who has tested inconclusive and unresolved to date.

William and Catherine Booth
Founders

Brian Peddle
General

Floyd Tidd
Territorial Commander

Shawn Critch
Ontario Divisional Commander



Giving Hope Today

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3. **Re-Opening for Day Programs** – This continues to be on hold regarding person-to-person supports, but increased virtual offerings are going to be available shortly.
4. **General Staff Meetings** – Each year we hold General Staff Meetings to provide updates regarding The Salvation Army at large, the Developmental and Mental Health Sectors, Broadview Village departments and future direction of the agency. In addition, we take the opportunity for agency wide education and review of new and existing policies and procedures and initiatives. This year we held our first ever virtual General Staff Meetings, which were extremely well attended and received, with our education segment focused on the introduction of our Council on Diversity, Inclusion and Equity and the work they are doing in developing courses for our staff and spotlighting staff diversity, inclusion and equity.
5. **Staff Working from Home** – All staff who are able to work from home are being directed to do so until further notice. All staff working from home should remain available via phone, email and Teams.

Once again, thank you for your continued support and please feel free to reach out to myself should you have any additional questions or concerns at 416-425-1052 ext. 201 or at Arthur.Mathews@salvationarmy.ca

Please take care and continue to be safe.

Art Mathews, Executive Director