

**The Salvation Army Broadview Village** 1132 Broadview Avenue Toronto, Ontario M4K 2S5 Telephone (416) 425-1052



# Dec 31, 2021

## Dear Families, Friends and Advocates for the people we support

Please accept this as a brief update on the status of Broadview for the end of this calendar year.

Yesterday Ontario reported a record high of more than 13,800 new COVID-19 cases as hospitalizations continue to rise due to the rapidly spreading Omicron variant. Unfortunately, Broadview Village has not gone untouched even with our very stringent guidelines and practices, with new outbreaks in our homes and new positive cases. Please be assured that despite these challenges, we are continuing to work strong as a team to provide the best care possible in the face of this 5<sup>th</sup> wave.

## COVID Updates

- Houses in Outbreak Oriole Parkway and Coach House
- Houses in Probable Outbreak Ridley, House 1, Hancock, 93 Tambrook, Meldazy
- Staff in outbreak houses are Rapid testing every day and thereby continuing to be eligible to work
- We have moved to using N95 respirator masks from medical/surgical masks in outbreak situations as per Public Health and MCCSS guidance
- Many of our residents have received their booster shots

### Visits

- With the escalation in the clinical situation in Ontario, we continue to monitor the provincial resources and dedicated Infection Prevention and Control (IPAC) resources in order to be as current as possible in our standards and practices. As of last night, guidance is recommending that visits be tightened down (as per LTC) within congregate care settings as well. As a result, with deep regret, we are taking a step back and implementing new visit rules that mean effective immediately, all <u>new and future</u> indoor visits and off-site visits going forward are cancelled. Only outdoor visits are permitted for all homes.
- As always, homes in outbreak or probable outbreak will have all visits discontinued immediately until such times as things are deemed cleared – at which point outdoor visits will be resumed.

We are hopeful this restriction will be short-lived and promise that we will move back into a lessrestrictive mode as soon as it is safe to do so. In the interim, I want to say that I appreciate your understanding and continued support as we navigate this latest wave.

## **BVEP Day Programs**

• Due to staffing shortages, some of our day program staff have been redeployed back into the residential programs. Consequently, we are reviewing the impact on our return with a new tentative return date of Wednesday, January 5th. Management will be reaching out to families individually over the coming days.

## Announcement

It is with great sadness that we announce the passing of Jennifer Ing. Jennifer left us on Christmas day after experiencing complications from a recent surgery (Not COVID related). Jenny was part of the Broadview Village Family for just over 35 years. On behalf of the Senior Leadership Team,



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we extend our condolences to her sister Katherine, her father, and the Coach House team who supported her with such care and commitment.

In closing, as one year ends and another begins, it is important to note that despite the fifth wave occurring, we are in a much better position than this time last year. We know-and-have so much more in our tool kit related to managing the pandemic. I remain fully confident that because we are a strong Broadview Village Family that we will be successful in keeping people safe, while enhancing their quality of life during this trying period.

Please have a safe, happy, and joyous New Year and, as always, feel comfortable reaching out to me directly should you have any questions, comments, or concerns.

God Bless and all the best in 2022!

MAD

Art Mathews, Executive Director