



**The Salvation Army**  
**Broadview Village**  
1132 Broadview Avenue  
Toronto, Ontario M4K 2S5  
Telephone (416) 425-1052



December 14, 2020

**Dear Broadview Village Families, Friends, Staff and Advocates for the people we support,**

Unfortunately, I have to start this update with some bad news as this past weekend we experienced a COVID-19 outbreak at our Coach House location. One resident has tested positive and has been hospitalized; one resident has been moved and is isolated at another location with staff support; three staff are having to isolate in their homes; and the house has been “locked down” with staff who are working wearing full PPE’s (including gowns and gloves) and “cohorted” to only one area within the house for the next two weeks or more.

This means that we have had 4 residents in total infected with COVID-19, with 3 from late March being resolved and 1 from this past weekend as currently positive. In addition....

1. **Staff** – We have 12 staff who have tested positive of which 12 have been resolved and 1 is inconclusive. 3 staff are currently isolating.
2. **Re-Opening for Day Programs** – This continues to be on hold regarding person-to-person supports, but increased virtual offerings have begun in our BVEP, PLUS and CEPE programs.
3. **Staff Working from Home** – All staff who are able to work from home are being directed to do so until further notice. All staff working from home should remain available via phone, email and Teams.

As you are aware, Toronto was moved to the “Lockdown” stage of the new COVID-19 response classification system. We have taken this status to heart and have modified our rules around visits, community outings, etc. accordingly. We will continue to monitor the situation in Toronto and the associated provincial government and public health guidance and work to reflect these realities in our day-to-day work. As things evolve we will keep you up-to-date.

Also (as I am sure you are aware), the first vaccine has been rolled-out for use in Ontario. There is no current information about how this will impact us, where we sit on the priority list, etc. but I am actively seeking some clarification. My best information at this time says that we need to prepare for another 4 – 6 months of the current circumstance (and perhaps more) before we get to the 70%+ penetration level within the broader populace.

In the darkness of the times – particularly with this latest development at Broadview Village- it sometimes feels impossible to talk about things like Christmas. Nonetheless, we will be endeavouring to bring some joy into the season for all of our staff and the people we support through a variety of ways, including:

- A special \$100/staff bonus in acknowledgement of their dedication during these trying times
- Christmas dinner catered-in for all residents and any staff who are working (courtesy of the local Kiwanis club) and most of the participants in our mental health programs

**William and Catherine Booth**  
Founders

**Brian Peddle**  
General

**Floyd Tidd**  
Territorial Commander

**Shawn Critch**  
Ontario Divisional Commander



Giving Hope Today

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- Christmas stockings for all residents and participants
- Individual house-based virtual events to include as many family and friends as possible
- Christmas themed activities sent to all the houses by the SPARC team
- Plans for a virtual Candlelight service and Christmas Worship service

We encourage families and friends who have gifts for the people we support to drop them off using a non-contact "porch-drop" only. These gifts must be in their original wrapping. Alternatively, you are welcome to arrange a direct shipment from Amazon (or other such online source). (As an aside - I am using Amazon to ship gifts to my daughter, son-in-law and granddaughter in Nunavut and it works great!). Unfortunately, at this time delivery of home baking/cooking remains impossible because of the guidance we have received from MCCSS.

We are hopeful that together, through these measures, we can add some joy into the world for our staff, our residents/participants/clients and families/friends.

As I am writing this, I am reminded that at Thanksgiving I asked people (despite the many challenges we were/are facing together) to try to focus on the many positives in our lives and our sources of joy – family, friends, our health – to name a few. I can only reiterate that message today. Despite the immediate challenges, we do have much to be thankful for.

Thanks to all of you for your continued support!! You have no idea how much your kind words, (be they staff-to-staff, family-to-staff, staff-to-family) and messages of support help us to stay focussed and motivated. Please feel free to reach out to myself should you have any commentary, questions or concerns at 416-425-1052 ext. 201 or at [Arthur.Mathews@salvationarmy.ca](mailto:Arthur.Mathews@salvationarmy.ca)

Please take care and continue to be safe.

Art Mathews, Executive Director